



building communities together

## 2019 Business Plan North Cariboo HandyDart (1038)

*Darron Campbell, Manager of Community Services*

***Working in partnership with communities, large and small, to make the Cariboo Chilcotin a socially, economically and environmentally desirable region to live, work and play.***

---

### Department/Function Services

The North Cariboo HandyDart Transit contribution function was established through Bylaw No. 4292 in 2007. This service is delivered by means of a contract, under the Memorandum of Understanding with the City of Quesnel, which provides HandyDart Transit to portions of Electoral Areas A, B, C and I in the greater Quesnel area. Participants in the service are taxed based on the assessed value of improvements only. A referendum in 2014 increased the maximum requisition to the greater of \$70,000, or \$0.08971/\$1,000 of assessment, to provide a contribution more consistent with the actual local government costs for the service.

The Directors for Electoral Areas A, B, C and I are responsible for the governance of this service.

### Business Plan Goals, Rationale & Strategies

#### 2019 Goal

**Goal:** Provide an annual breakdown of statistics showing met trips and unmet trips for the HandyDart service.

**Rationale:** Tracking met trips and unmet trips will determine if the service is adequately meeting the needs of clients and users.

**Strategy:** The statistics will be obtained from the operators, the City of Quesnel and BC Transit and provided to Regional District staff.

#### Overall Financial Impact

In 2019, the requisition is raised by 3.4%, amounting to an increase of \$2,000.

The 2018 requisition remained the same as the 2017 and 2016 requisitions.

The 2015 requisition was increased by \$41,096 from the 2014 requisition as enabled by an amended service establishment bylaw. This requisition was based on an annual net cost of the service to the Regional District of \$55,000. This net cost in 2015 was dependent on an increase in user fees requested by the Regional District to the City of Quesnel and BC Transit.

Under the Memorandum of Understanding with the City of Quesnel, the contract value to deliver services for this function will increase by the Consumer Price Index (CPI) as of September 30th each year. This increase will be limited by the maximum requisition possible for the function as defined by the service establishment bylaw.

### **Significant Issues & Trends**

HandyDart ridership was steady throughout the year, but highly dependent on repeated use by individuals requiring service. In 2018, rides to the end of August totaled 4,961, a decrease of approximately 7% from the same period in 2017, and with 35 unmet trips.

The Cariboo Regional District is a signatory on the Province of BC/UBCM Climate Action Charter, and has committed to continuing work towards carbon neutrality in respect of corporate operations.

### **Measuring Previous Years Performance**

**Goal:** Provide an annual breakdown of statistics showing met trips and unmet trips for the HandyDart service.  
- Completed