From: Northern Health <anne.scott=northernhealth.ca@cyberimpact.com> On Behalf Of Northern

Health

Sent: April 30, 2020 2:16 PM

To: CRD Mailbox < Mailbox@cariboord.ca >

Subject: Emergency departments are still open; service changes to lab and imaging; links to translated

resources; and more



### **April 30, 2020**

Note: Please share any information in this update that you feel would be appropriate.

#### In this issue

- Provincial case counts and statements
- <u>Dashboard provides detailed look at BC</u> data
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## Provincial case counts and statements

- As of April 30, 2020, there were 46 confirmed COVID-19 cases in NH.
- Province of BC statistics:
  - Confirmed cases: 2,087 (34 new)
  - Deaths: 109 (4 new)In hospital: 89 (35 in ICU)

Recovered: 1,305



<u>Joint statement on Province of B.C.'s</u>
 <u>COVID-19 response</u> – April 29, 2020

## Dashboard provides detailed look at BC data

For data broken down by health authority, see the <u>BC COVID-19 dashboard</u> (may not work in all browsers; Chrome is suggested)

# Helpful list of funding opportunities for food programs

Ensuring access to food for all is an important part of the COVID-19 response. A new document offers potential granting opportunities for community-based food programs – see <u>Food</u>

<u>Program Funding Opportunities</u>.

If you know of, or represent, a community-based organization that supports food access, some of these grants may be helpful.

Each grant has specific eligibility guidelines, so be sure to read the information in detail.

## Service changes: Laboratory and diagnostic imaging

Due to COVID-19, a number of NH outpatient services (such as laboratory and diagnostic imaging) have changed their processes.

We encourage patients who typically use these services to double check with the facility or department before visiting for unscheduled or drop-in services, as appointments made in advance may now be required.







More info on lab appointments and locations: NH Lab & Diagnostic Services

Photo by Louis Reed on Unsplash

# **Emergency departments are still open**

Northern Health emergency departments are still open, but to help slow the spread of COVID-19, patients are being asked to follow different processes.

You can call one of the following numbers, or if you go to the emergency department, look for signs and follow instructions. Remember, visiting restrictions are in place to help prevent the spread of the illness:

Northern Health COVID-19 Online Clinic
 Information Line: 1-844-645-7811

HealthLink BC: 8-1-1



# Links to translated COVID-19 resources in a number of languages

Information and downloadable material to help answer questions about COVID-19 are available on <u>Fraser Health's website</u>. Languages include:

- Farsi
- Hindi
- Korean
- Punjabi
- Simplified Chinese



Photo by <u>Mohammad Bagher Adib Behrooz</u> on <u>Unsplash</u>

## Ten tips for better sleep

Along with eating healthy foods and exercising regularly, sleep is very important for health and wellness.

Get 10 tips for sleeping during troubled times from Dr. Shannon McDonald, Deputy Chief Medical Officer at the First Nations Health Authority.

Image courtesy of FNHA

# FAQs about home health care services

- This is a challenging and stressful time for all Northern BC residents. The <u>in-home FAQ document</u> outlines the precautions and actions that Northern Health is taking to ensure services continue to be provided safely.
- It's important for patients and families to know that our practices align with the direction of the BC Centre for Disease Control (BCCDC) and the Public Health Agency of Canada.
- We strongly encourage patients and families to continue to engage with their home health care providers during this time.





Photo by Georg Arthur Pflueger on Unsplash

## **COVID-19 Guide for communities**

Northern Health's booklet: Coronavirus (COVID-19): A Northern Health Guide for Your Community contains all the information you need to help keep your community safe and well informed. There are no new changes this week. The community guide will continue to be updated regularly online.



#### **Trusted links and resources**

- BC Centre for Disease Control
- HealthLink BC FAQ
- WHO FAQ
- Health Canada FAQ
- COVID-19 content in other languages
- WorkSafe BC COVID-19 information and resources
- Northern Health COVID-19 Online Clinic & Information Line: 1-844-645-7811
- For non-medical info, call 1-888-COVID19 / 1-888-268-4319 7 days, 7:30 am 8 pm

For current information on restrictions on travel, gatherings and other issues, see the <u>Provincial Health</u> <u>Officer's webpage on current health topics</u>.

## YOUR HEALTH, A PRIORITY



Wash your hands often with warm running water and soap for at least 20 seconds.



Avoid contact, keep a safe distance of at least 2 meters from others, and limit your movements to reduce contagion.













Email sent to: mailbox@cariboord.bc.ca

Northern Health 299 Victoria Street Prince George, British Columbia | V2I5B8 | Canada anne.scott@northernhealth.ca

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