

From: Sean Finn <sean.finn@cn.ca>

Date: May 20, 2020 at 7:58:05 AM PDT

To: Margo Wagner <mwagner@cariboord.ca>

Subject: CN in Your Community 2020 Brochure - Proud to Be Your Neighbour

Reply-To: noreply_contact@cn.ca

Dear Ms. Wagner:

We at CN hope that you and your family are safe and healthy as the COVID-19 pandemic is ongoing.

CN activated its pandemic plan in February to protect the health of our employees and to ensure the continuity of our operations. The Provincial, State and Federal governments have all recognized railroads as essential service providers to their respective economies. We are proud to operate our railroad safely and to play our role in moving the critical supplies all citizens are counting on during these difficult times.

Our commitment to building and maintaining strong connections with all of the communities across our network is more important now than ever. Spanning Canada from coast-to-coast through eight provinces and stretching north to south down the middle of the United States through sixteen states to the Gulf of Mexico, our unique network allows us to build precious community relations and to ensure meaningful and respectful interactions with our neighbours.

As a key enabler of the North American economy, we pride ourselves on moving our customers' goods safely, creating and supporting quality jobs, and investing in the many communities we serve. In addition, we continue to have our sights set on becoming the safest railway in North America. Beside reinforcing safety as a core value amongst our 25,000 employees, we also collaborate with communities and local authorities who share with us the responsibility to ensure everyone's safety and that we remain good neighbors.

As such, we are pleased to share our 2020 edition of *CN in your Community* publication. This year we are sending you the electronic version of our report waiting for the print version to be available in June. In reading this report, you will find information about our various regional initiatives, including our strong economic contribution, our capital investments, as well as our community partnerships. This publication is also available online at : <https://www.cn.ca/en/delivering-responsibly/community/>.

Building on our record \$ 7.4 billion capital investment in 2018-2019, we will continue to invest in new infrastructure this year. These important investments ensure we are serving our customers and the communities safely and efficiently. They will benefit the myriad of businesses across our network which employ citizens of your community.

Should you have any questions or concerns, please do not hesitate to contact me or the CN Public Affairs manager for your region. Our contact information is enclosed on page 6 of this copy of *CN in your Community*. We look forward to collaborating and building stronger communities with you in 2020.

We hope that you and your communities stay safe and healthy.

Sincerely,

Sean



Sean Finn

VP exécutif, Services corporatifs et chef de la direction des
Affaires juridiques

Executive VP Corporate Services and Chief Legal Officer

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