

INFORMATION BULLETIN

For Immediate Release
June 2, 2020

COVID-19 Online Clinic and Information Line: Hours changing June 4

As of June 4, Northern Health's COVID-19 Online Clinic and Information Line will be changing its hours to:

- Monday – Friday: 12 pm (noon) – 8 pm
- Saturday, Sunday, and statutory holidays: 8 am – 4 pm
 - (Note: During weekends and statutory holidays, doctors and nurse practitioners will be available for only a portion of the time.)

The NH COVID-19 Online Clinic and Information Line can be reached at [1-844-645-7811](tel:1-844-645-7811).

The service was launched in March to help ensure that Northern BC residents have access to information and health advice around COVID-19, as well as the option of virtual screenings by a nurse, physician, or nurse practitioner if required.

In May, we celebrated the success of the Online Clinic and Information Line, as it surpassed a milestone of having [answered over 12,000 calls](#) from Northern BC residents.

For general COVID-19 information, visit the [Northern Health website](#) or the [BCCDC COVID-19](#) website, or call the BC Govt. COVID-19 Helpline: 1-888-COVID19 or 1-888-268-4319.

Media Contact: NH media line – 250-961-7724