

## Annual Library Statistics Report

### Strategic Plan 3.2.2 Library Services in rural communities: annual reporting of usage

'Library use' encompasses the many ways people use their public library and is not just a measure of how many books were checked out to library card holders. Many library services don't even require that people have a library card. This report focuses on how people used Cariboo Regional District Library services in individual library branches in 2019 and includes a 5-year trend report for the entire CRD Library system.

#### Services that require a library card:

- Borrowing physical items to take home (print books, magazines, DVDs, music CDs, and audiobook CDs).
- Borrowing digital items to read at home (e-books, e-audiobooks, and e-magazines)
- Borrowing items from other libraries in B.C. using Interlibrary Loan or Interlibrary Connect
- Accessing digital databases purchased by the Library by subscription (Auto Repair Source, Gale Courses, Mango Languages, Canadian Newsstand, Consumer Reports, Ancestry, BC Codes, and others)

#### Services that do not require a library card:

- Use of public computers for internet access
- Use of the Library's wi-fi for internet access
- In-house use of the Library's physical collection
- Booking a meeting room
- Exam invigilation
- One-on-one help with digital devices
- Attending a library program (Summer Reading Club, Pre-School Storytime, Teen Gaming Night, Saturday Movies in the Library, Ancestry Club, etc.)
- Use of the Library's photocopier
- Access to the Archives room
- Space for study/research

Attached are two spreadsheets. One provides statistics that were counted during 2019 in each branch. The other provides statistics that were counted in 2019 for the system as a whole and includes numbers for the past 5 years to be used for comparison and to identify trends.

Trending up are the number of digital volumes held by the Library and the circulation of those volumes. Also trending up is the in-house use of library material; indicating that many people use library material inside our Branches without checking it out to take home. The Interlibrary Connect service continues to expand in popularity. Trending down a bit but still popular is the circulation of print material; indicating that print books remain a useful part of the collection.