



*building communities together*

## **2022 Business Plan Central Cariboo HandyDart (1039)**

*Darron Campbell, Manager of Community Services*

***Working in partnership with communities large and small to offer local, sub-regional, and regional services to ensure that the Cariboo Chilcotin is a socially, economically, and environmentally desirable region.***

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### **Department/Function Services**

The Central Cariboo HandyDart contribution function was established following a successful referendum in 2010 through adoption of Bylaw No. 4625. This service is delivered by means of a Community Transit Partnership Agreement (January 1, 2020 – December 31, 2022) with the City of Williams Lake which extends its HandyDart service to portions of Electoral Areas D, E and F in the greater Williams Lake area. Cost of the service is shared with BC Transit through an Annual Operating Agreement with the City.

Participants in the service are taxed based on the assessed value of improvements only. The maximum requisition is the greater of \$20,027 or an amount raised by applying a tax rate of \$0.0316/\$1,000 to the net taxable assessed value of land and improvements.

The Directors for Electoral Areas D, E and F are responsible for the governance of this service.

### **Business Plan Goals, Rationale & Strategies**

#### **2022 Goals**

- 1. Goal:** Review the Community Transit Partnership with the City of Williams Lake.  
**Rationale:** The current three-year agreement expires on December 31, 2022.  
**Strategy:** Agreement terms and cost will be renewed if there are no material changes.

**2. Goal:** Provide an annual breakdown of statistics showing met trips and unmet trips for the HandyDart service.

**Rationale:** Tracking met trips and unmet trips will determine if the service is adequately meeting the needs of clients and users.

**Strategy:** The statistics will be obtained from the operators, the City of Williams Lake and BC Transit and provided to Regional District staff.

### **Overall Financial Impact**

The 2022 requisition remains the same as the 2021 requisition at \$11,500.

The 2020 requisition was increased by \$1,500 from the 2019 requisition to a total of \$11,500.

### **Significant Issues & Trends**

In the challenging times of the global COVID-19 situation, the HandyDart service developed safety plans in order to continue to be available and continued to experience high user volumes despite the pandemic. It is unknown at this time if this will continue and to what extent into 2022.

HandyDart ridership was steady throughout the year, but highly dependent on repeated use by individuals requiring service. In 2021, rides to the end of August totaled 260, 26 more trips than the same period in 2020, demonstrating continued regular use of the service. The total rides for 2020 were 392.

In 2021, HandyDart had four clients with subscription trips from Monday through Friday. There are also three clients that want to prebook for morning trip subscriptions but HandyDart is not able to accommodate due to only one driver scheduled at that needed time.

The Williams Lake transit service review was completed in 2016. The review examined HandyDart service and determined that unmet trips have been steadily decreasing over the years indicating that there are no major capacity issues that need immediate attention.

The Cariboo Regional District is a signatory on the Province of BC/UBCM Climate Action Charter and has committed to continuing work towards carbon neutrality in respect of corporate operations.

## **Measuring Previous Years Performance**

**Goal:** Provide an annual breakdown of statistics showing met trips and unmet trips for the HandyDart service.

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