



building communities together

2023 Business Plan Central Cariboo HandyDart (1039)

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Working in partnership with communities large and small to offer local, sub-regional, and regional services to ensure that the Cariboo Chilcotin is a socially, economically, and environmentally desirable region.

Department/Function Services

The Central Cariboo HandyDart contribution function was established following a successful referendum in 2010 through adoption of Bylaw No. 4625. This service is delivered by means of a Community Transit Partnership Agreement (January 1, 2023 – December 31, 2025) with the City of Williams Lake which extends its HandyDart service to portions of Electoral Areas D, E and F in the greater Williams Lake area. Cost of the service is shared with BC Transit through an Annual Operating Agreement with the City.

Participants in the service are taxed based on the assessed value of improvements only. The maximum requisition is the greater of \$20,027 or an amount raised by applying a tax rate of \$0.0316/\$1,000 to the net taxable assessed value of land and improvements.

In return for the contribution, BC Transit provides an annual breakdown of statistics showing met trips and unmet trips for the HandyDart service.

The Directors for Electoral Areas D, E and F are responsible for the governance of this service.

Business Plan Goals, Rationale & Strategies

No new goals identified for 2023.

Overall Financial Impact

The 2023 requisition remains the same as the 2022 requisition at \$11,500.

The 2020 requisition was increased by \$1,500 from the 2019 requisition to a total of \$11,500.

Significant Issues & Trends

Revenues and operations have recovered from COVID-19 and are expected to stabilize to pre-pandemic levels in 2023.

HandyDart ridership was steady throughout the year, but highly dependent on repeated use by individuals requiring service. In 2022, rides to the end of August totaled 250, 10 fewer trips than the same period in 2021 but still demonstrating continued regular use of the service. The total rides for 2021 were 509.

In 2022, HandyDart had four clients with subscription trips from Monday through Friday. There is also one client that wanted to prebook for morning and evening trip subscriptions but HandyDart is not able to accommodate due to only one driver scheduled at that needed time.

The Williams Lake transit service review was completed in 2016. The review examined HandyDart service and determined that unmet trips have been steadily decreasing over the years indicating that there are no major capacity issues that need immediate attention.

The Cariboo Regional District is a signatory on the Province of BC/UBCM Climate Action Charter and has committed to continuing work towards carbon neutrality in respect of corporate operations.

Measuring Previous Years Performance

Goal: Review the Community Transit Partnership with the City of Williams Lake.

- Completed. The agreement was renewed with no material changes for another three-year term.

Goal: Provide an annual breakdown of statistics showing met trips and unmet trips for the HandyDart service.

- Completed.