



CARIBOO REGIONAL DISTRICT

What We Heard: Budget 2023 Survey



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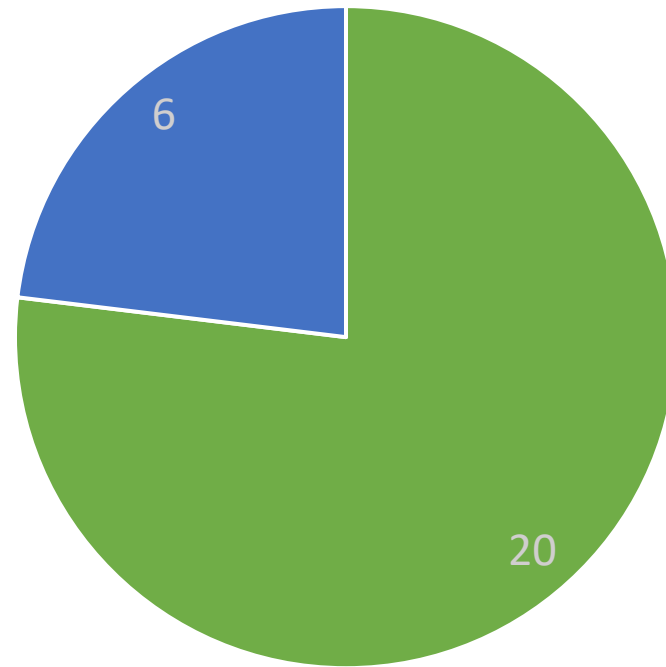


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Budget Survey Overview

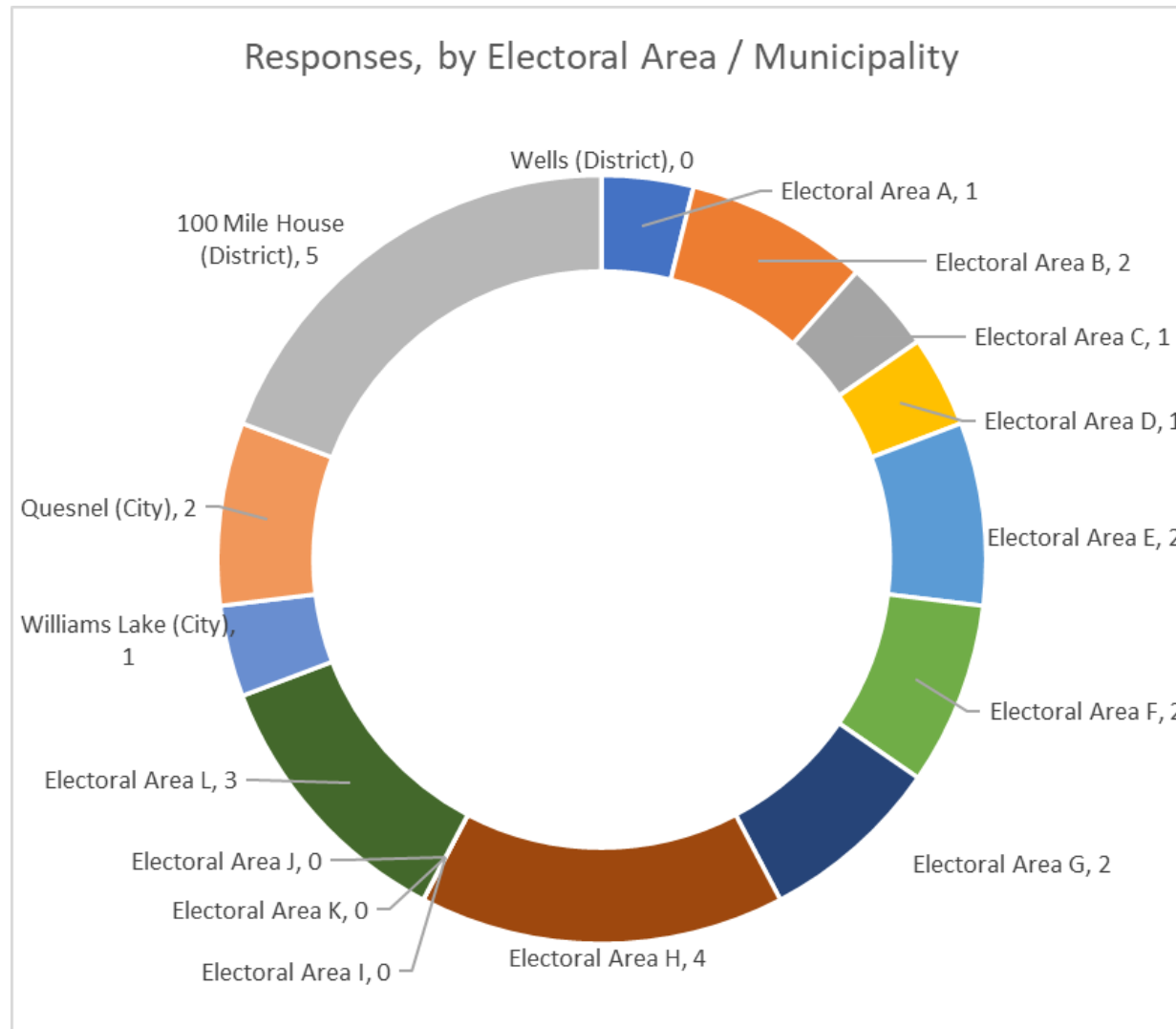
- Purpose: collect public feedback on the draft 2023-2027 Financial Plan
- The Survey was released on our website on January 19 and publicized through various channels (social media, local media outlets etc.)
- Hardcopies were available at CRD offices and library locations
- 24 respondents completed the survey online
- 2 completed hardcopy surveys were received

Q1. Did you review the CRD's draft 2023-2027 financial plan online?

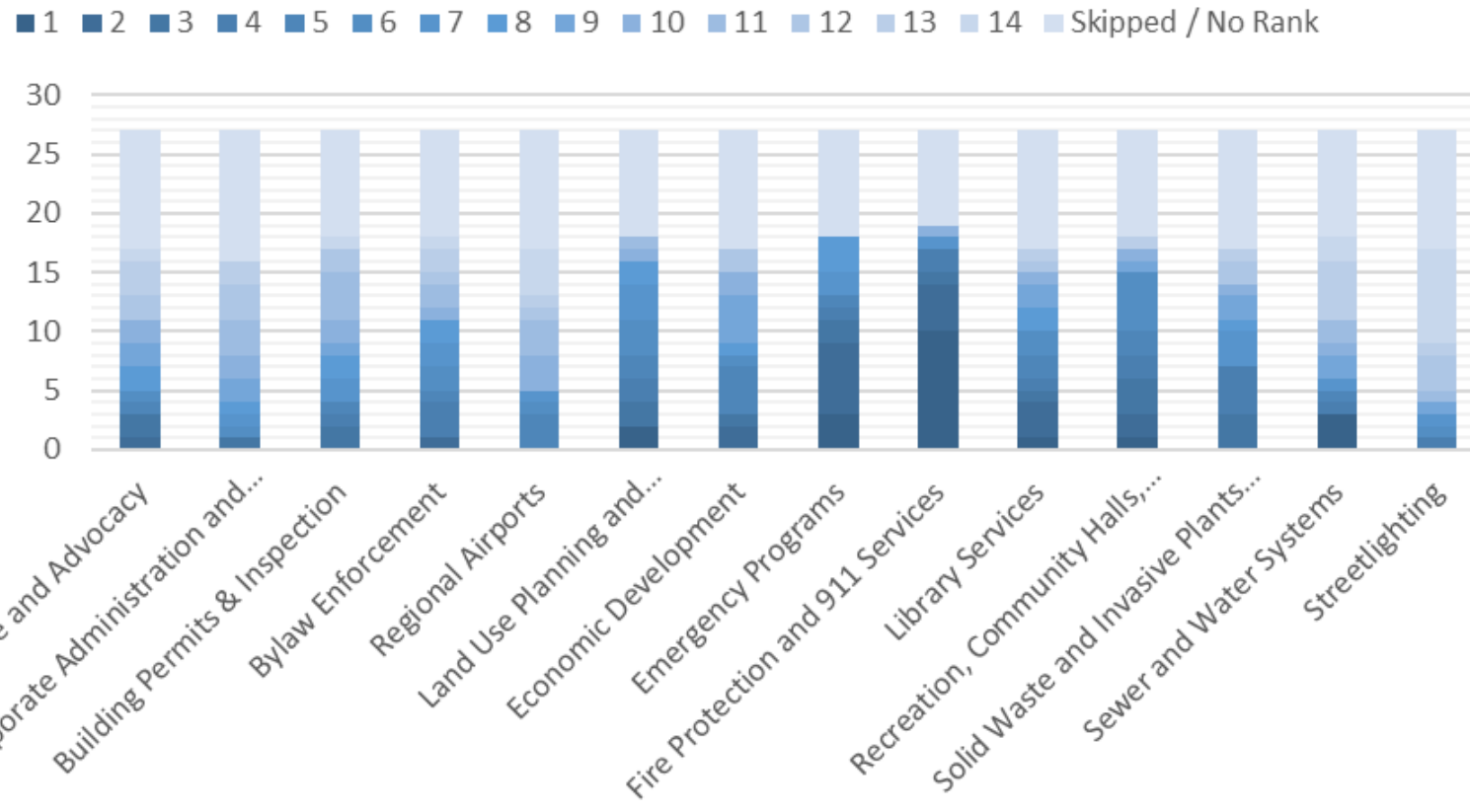


■ Yes ■ No

Q2. Which electoral area or municipality do you live in?



Q3. Of the services provided by the Regional District, which ones are the most important to you as a resident? Please rank the services below in order of importance to you, from 1 (most important/darkest) to 14 (least important/lightest).



Darker shades indicate a higher ranking of importance, whereas lighter shades indicate no response or low ranking.

8/26 Respondents provided no ranking, and some respondents did not rank every service.

Highest ranked:

1. Fire Protection & 911
2. Emergency Programs
3. Recreation & Community Halls

Lowest ranked:

1. Streetlighting
2. Airports
3. Sewer and Water Systems
4. Corporate Admin & PR

Rankings may not necessarily reflect value, and are likely informed by each respondent's participation and engagement with each service.

Q4. Do you have any feedback, opinions or suggestions you would like to share about any of the CRD service budgets that are important to you?

- 12 answered, 14 skipped
- 3 respondents complained of poor road maintenance
- 1 respondent complained they pay for services they do not use
- 1 respondent indicated appreciation for the library (access to computers and internet)
- 1 respondent complained of lack of street lighting, sidewalks and poor road maintenance in 103 Mile. Requested recycling program in 103 Mile. Concerned that they don't have access to 100 Mile House Water system. Generally satisfied with budget for other services.

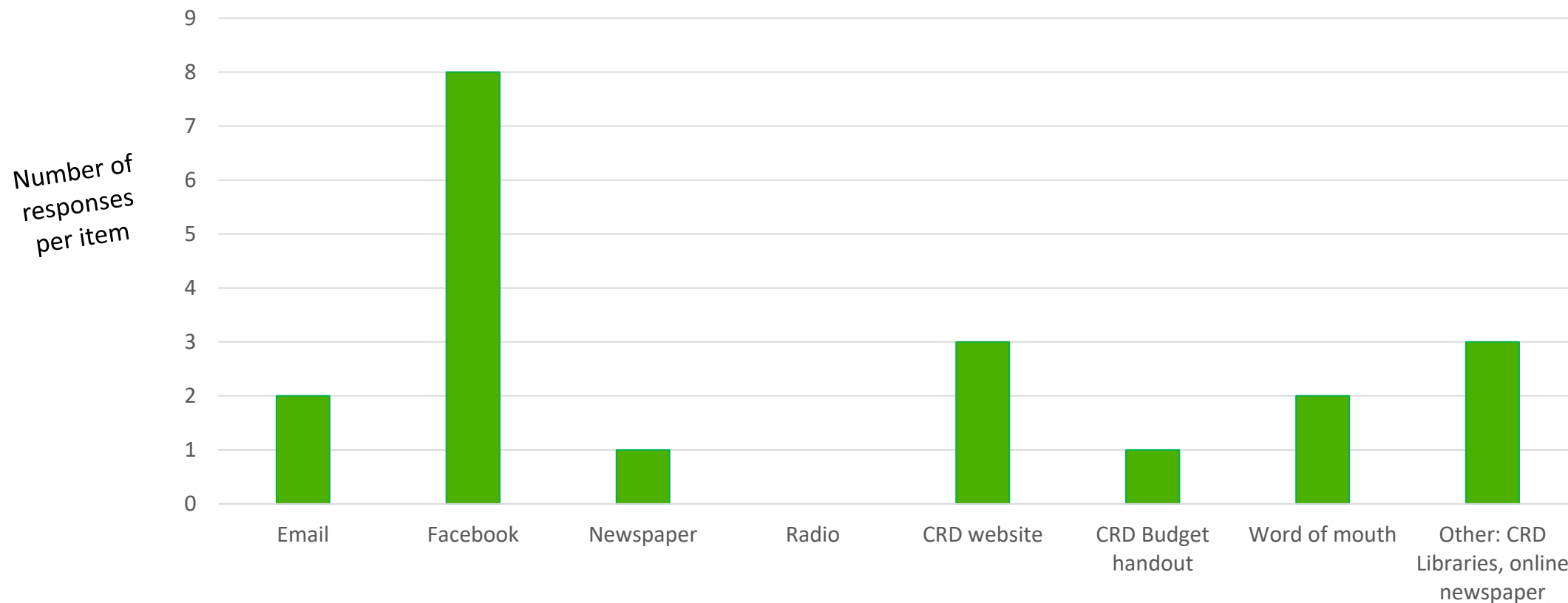
Q4. Cont'd.

- 1 respondent questioned the effectiveness of solar panels at Anaheim Airport
- 1 respondent said IVFD needs to be paid to ensure service
- 1 respondent said the digital version of the draft financial plan was too small to read online. Wanted further information on the budgets for regional libraries, Cariboo Chilcotin hospital, and south Cariboo highway rescue. Wanted a specific break down for Area G Cariboo.
- 1 respondent was concerned that the recreation budget was 12.2 million “in a province that is 95% freely accessible public land.”

Q5. Is there any information that is not available about the budget that you think should be added in the future?

- 8 answered, 18 skipped
- One respondent asked if the CRD has considered **zero-based or citizen participation** budgeting
- One respondent requested that more details about the budget be disclosed to residents
 - Similarly, another respondent requested a breakdown within the recreation budget of community hall costs vs other recreation costs
- One respondent requested more information about connectivity in the region (cell service and internet accessibility)
- One respondent requested mail outs of “understanding of the ____ CRD Budget”
- One respondent requested a “free” recycling program
- One respondent requested improved water and land protection

Q6. How did you find out about the 2023 Budget Survey? Select all that apply.



Review of Online Discussion

For Facebook, our budget posts:

- Reached: 6,803 accounts
- Engagements: 119 (likes, shares, etc)
- Comments: 64

Summary

- 5 respondents expressed concerns re: rural water quality and access (rural, 103 Mile)
- Generally, respondents expressed concerns with tax increases linked to property assessments, poor road maintenance and paying for services they don't use
- 1 respondent wrote the CRD should be more transparent with how much more taxation they are collecting this year versus last

Opportunities for Improvement

- Ongoing education programs:
 - How regional districts work
 - What is within our jurisdiction, and what is not
 - Who pays for what services, how services are financed
 - What services we provide, how they are provided
 - Better identification of local impacts for larger, regionalized services
- This could be improved with:
 - Seeking input in advance of draft budget being released, not after
 - Electoral Area specific tax breakdown, similar to RDFFG, RDN & RDBN
 - More information for larger budgets (Libraries, Recreation, Solid Waste Management)
- Consideration for distribution and collection methods:
 - Use of multiple-choice survey versus open-ended survey
 - Consideration of cost-benefit of mailed notices (\$20,000 for region-wide publication)
 - In-Person engagements where major service changes are contemplated