

Broadly speaking, the Connectivity Division has asked the CRTC to:

1. Change confidentiality restrictions to make provider information (e.g. Provider, technology, speed) available at the 250m road segment level, instead of the 22km hex level currently found on the ISED Internet Availability Map.
2. Share complete internet and mobile wireless service provider facility data sets with the provinces once it has been validated by the CRTC/ISED post collection.
3. Share transport data collected from service providers in confidence with all that have interest to receive the information.

More granular data sharing supports provincial planning for the advancement of connectivity projects across each province and territory. It also enables the public, local governments, and First Nations to better understand the state of connectivity within their location via the ISED Internet Availability Map. The CRTC has stated that any changes to data sharing must be applied across Canada. To implement this change, it must be unanimously supported by all provinces and territories. All voices are welcome and needed. You will find a copy of the application on the CRTC website in the link provided below.

If you are interested in responding, the **public consultation period is open until October 21, 2024, 5pm PST**. Responses can be submitted as follows:

1. [Follow this link to the CRTC website](#)
2. Scroll down to:
  - a. [8000-P114-202404929](#)  
Application to disclose certain Annual Facilities Survey data  
Province of British Columbia
3. Click the "Submit" button
4. Accept the terms and conditions
5. Click the "In support" box and write a comment in the comment box and/or attach a document.

**Example of comment for submission:**

*As a representative of [local government, emergency services, regional connectivity committee, board, etc] I believe that access to accurate connectivity data is important to our community, administrative and management operations, including the ongoing work of our Province to expand connectivity. Some of the reasons why this data is important is as follows: [select from any of the bullets below that you believe align for you or please feel free to include your own]*

### **Benefits for local governments, government agencies and organizations:**

- Access to broadband, mobile wireless, and transport coverage information is key to ensuring the ability to identify the final homes that require high-speed connectivity.
- Up-to-date detailed information on underserved areas is required to ensure that potential service providers have access to consistent and accurate data on areas that are underserved and that are eligible for public funding when submitting applications.
- Transport data can be shared in confidence with government agencies that require this information for network planning purposes.
- Access to data supports understanding of network redundancy, reliability and resiliency in the province. Data access supports provincial planning for changing service objectives.
- More granular level data is required to support Next Generation 911, emergency alerting, evacuation and other emergency management functions.

### **Benefits for the public:**

- Providing street information at a more detailed level on the ISED Internet Availability map will better enable to the public to understand accurately the service options in their location.
  - The current hex is too large and shows service options not available in a location, a circumstance worsened for small footprint communities served by a mix of technologies.
  - Hexes can overlap multiple communities, making it impossible to discern service levels and providers in individual communities.
  - This data is integral to ensuring that all citizens, including in rural and remote areas, can access reliable, high-speed internet and mobile wireless services by knowing where services are available to them.
- Service information not consistently treated by providers as confidential should not continue to be held in confidence by the Commission.
- By supporting the public to understand their service options, this also supports clarity and transparency of pricing and service plan options, which is a shared objective between the Provinces and the Federal government.

### **FURTHER CLARIFICATION OF THE REQUEST.**

Thank you for considering making a submission to the CRTC's consultation process. The B.C.

Through the CRTC Part 1 application, the Ministry requests that the following data and coverage areas be permitted to be made public at the 250-meter road segment level at the most granular level possible, e.g. telecommunications service providers, speeds and technologies

available for both broadband internet (including all wireless and wireline technologies) and mobile wireless coverage.

- The Ministry seeks the inclusion of the data by service provider, technology, speed, geospatial coverage addresses and geospatial coordinates where available, particularly as provided on collection forms 256 (broadband), 267 (transport) and 278 (mobile).
- The information request does not include a request to disclose individual completed forms or information.
- This information is not treated as confidential by TELUS or Rogers (Shaw) in BC.
- The request is for information as provided and updated to ISED by the CRTC, be shared or permitted to be shared with the Province on a confidential basis for Ministry use in support of any existing or future contribution programs.

In summary, no customer data or information is being requested including subscription, personal, or individual data. We are requesting road segment data that will show existing and public service provider data that outlines what services are available at a more granular level. Furthermore, we are requesting the information be shared at a provincial level, with the Ministry of Citizens' Services, not with the general public.