

For Immediate Release | Oct. 21, 2024

Access change for the Teck Emergency Department at Royal Inland Hospital

KAMLOOPS – Kamloops and area residents are advised of an important change regarding access to the Teck Emergency Department (ED) at [Royal Inland Hospital](#) (RIH).

Effective Wednesday, Oct. 23 at 7:30 a.m., please enter the Teck ED through the new permanent sliding glass doors located directly under the large 'EMERGENCY' sign. The new entrance is located to the right of the temporary entrance which has been in place since Aug. 2023. Signage will be available to help guide patients.

Short-term public parking for the ED continues to be located on the right side of the drive leading to the roundabout where the entrance is located (see [parking map](#)).

To access the ED from the public parkade in the Clinical Services Building (CSB), use the parkade elevator to Level 2 to access the pedestrian bridge to the Main Building. Follow the 'EMERGENCY' signage.

Anyone unsure whether an emergency room visit is needed can call HealthLink BC at 8-1-1, or visit www.HealthLinkBC.ca for non-emergency health information from nurses, dietitians and pharmacists 24 hours a day, seven days per week.

Those with non-emergency health concerns that require attention from a medical professional within 12-24 hours should book an appointment at the [Kamloops Urgent Primary Care & Learning Centre](#) by calling 250-314-2256. The centre is open daily from 9 a.m. to 9 p.m., including statutory holidays.

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