



# BC Transit Update

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## 100 Mile House Council and CRD Board Presentation

November 18, 2024



# Introduction

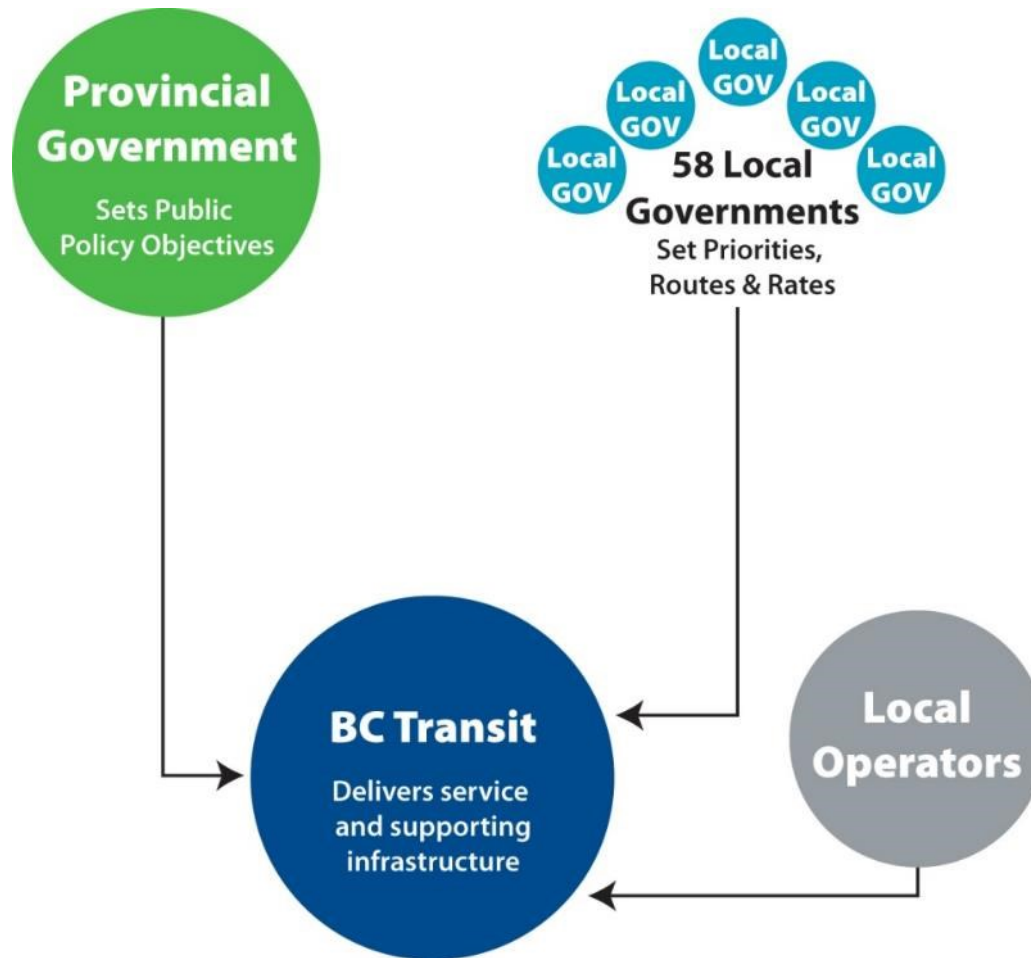
**Elise Wren**

**Manager, Government Relations**

- Responsible for the North region
- Main point of contact to local government partners
- Supported by a team of subject matter experts
- Monitor and communicate transit system performance
- Monitor and identify program and reputational risks to BC Transit, its leadership, and our local government partners



# BC Transit Partnership Model



# Roles and Responsibilities

## BC Transit

- **Allocates provincial funding**
- **Plans transit systems to achieve local and provincial objectives**
- **Arranges for the operation of transit systems by contract or partnership**
- **Procures & owns fleet** - Determines the fleet & facilities requirements
- **Marketing** (Rider's Guides) / website branding, media & public relations
- Provides contract management and overall operator/operations oversight
- Develops and manages capital budget and asset acquisition
- Provides financial & accounting
- Other professional services required to plan, finance and implement transit systems

## Local Government

- Sets local funding
- **Sets routes and service levels with BC Transit, ongoing review**
- Sets fares and manages the sale of fare products
- Establishes and maintains bus stops, shelters and amenities
- Approves Official Community Plan, Transit vision and expectations, and transit supportive policies
- Determines service priorities with BC Transit
- Approves transit related agreements and budgets
- Promotes ridership with BC Transit marketing/branding
- Transit service education and consultation

## Local Operating Company

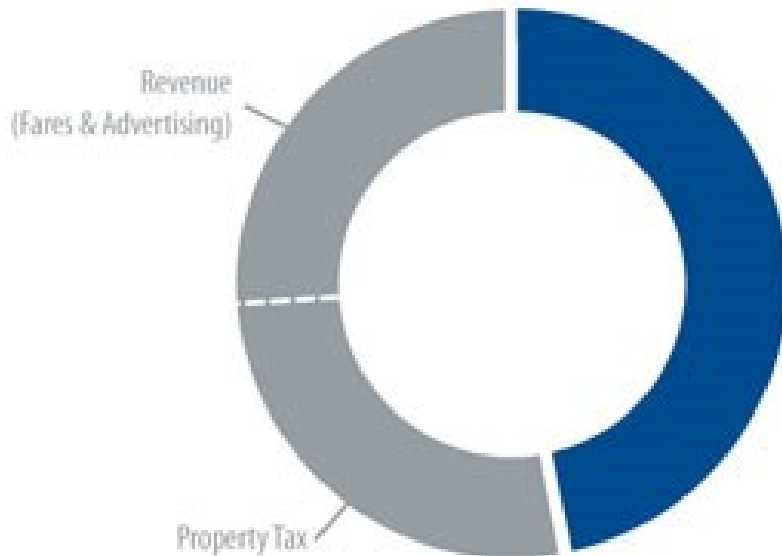
- **Delivers specified transit services** as directed by BC Transit
- **Hires , trains and provides drivers**
- **Manages labour relations**
- **Collects fare revenue on behalf of the Local Government**
- **Provides day to day customer service** (info line, lost & found inquiries, etc.)
- Assists with data collection
- Helps promote the transit service

# Shared Services Model

## Regional Transit System – Legislated Funding Formula

**53.31%**  
Municipal Share

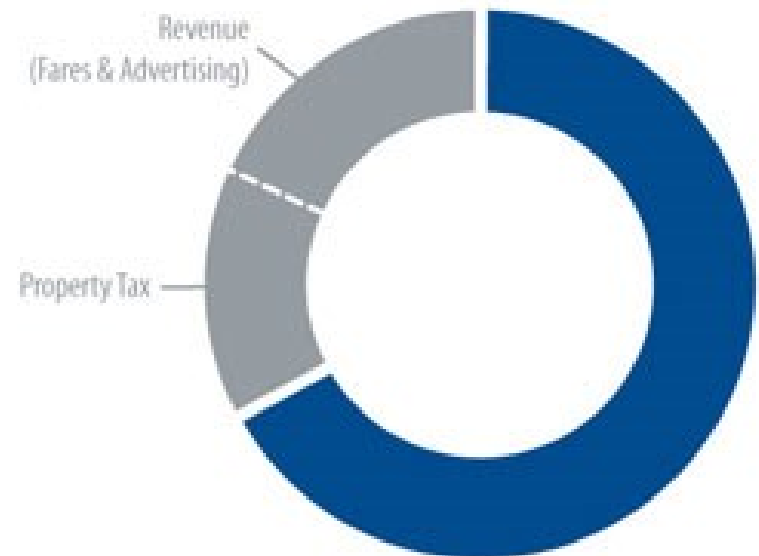
**46.69%**  
Provincial Share



Conventional Transit

**33.31%**  
Municipal Share

**66.69%**  
Provincial Share



Custom Transit (handyDART)

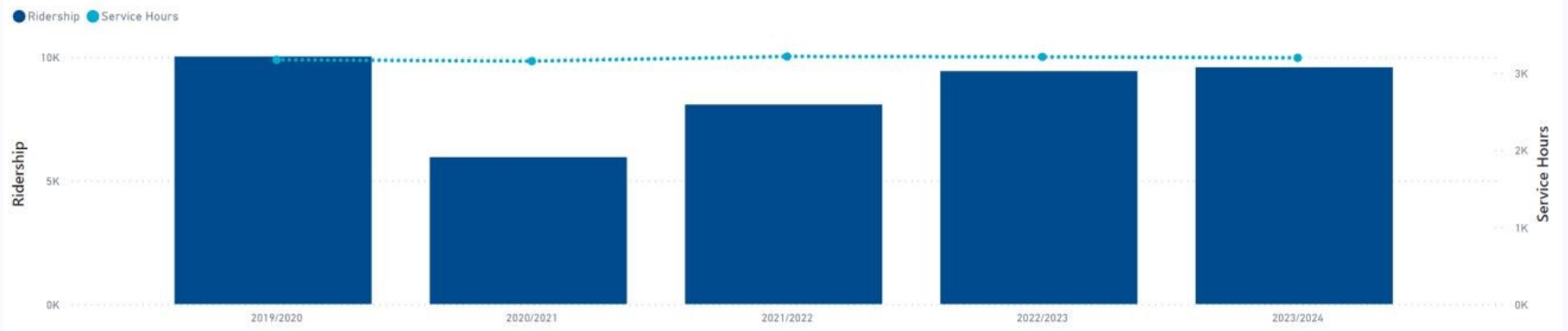
- Local Government retains 100% of revenue to offset local costs



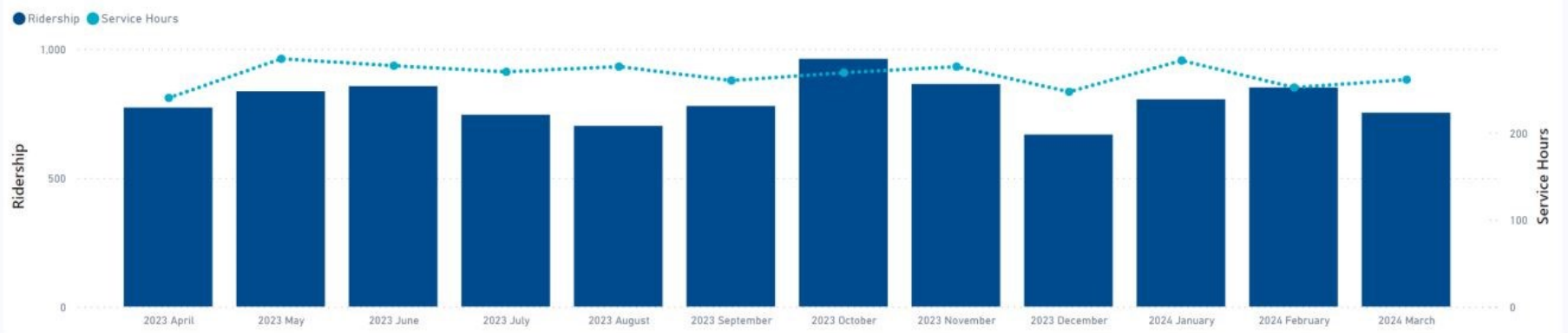
# Annual Performance Summary

100 Mile House Para Transit ▼

## RIDERSHIP AND SERVICE HOURS BY FISCAL YEAR



## RIDERSHIP AND SERVICE HOURS BY MONTH



# 15 Year Maximum Contract Term



Policy: BC Transit Board established policy of 15 year maximum for private contracts



Purpose: To ensure a competitive process for transit is undertaken on a set frequency



Compliance: New contracts require operating companies to fully comply with updated requirements

Contract with LDN Transportation started April 1, 2010 and expires on March 31, 2025.

# Proposed Operational Changes

## WHAT:

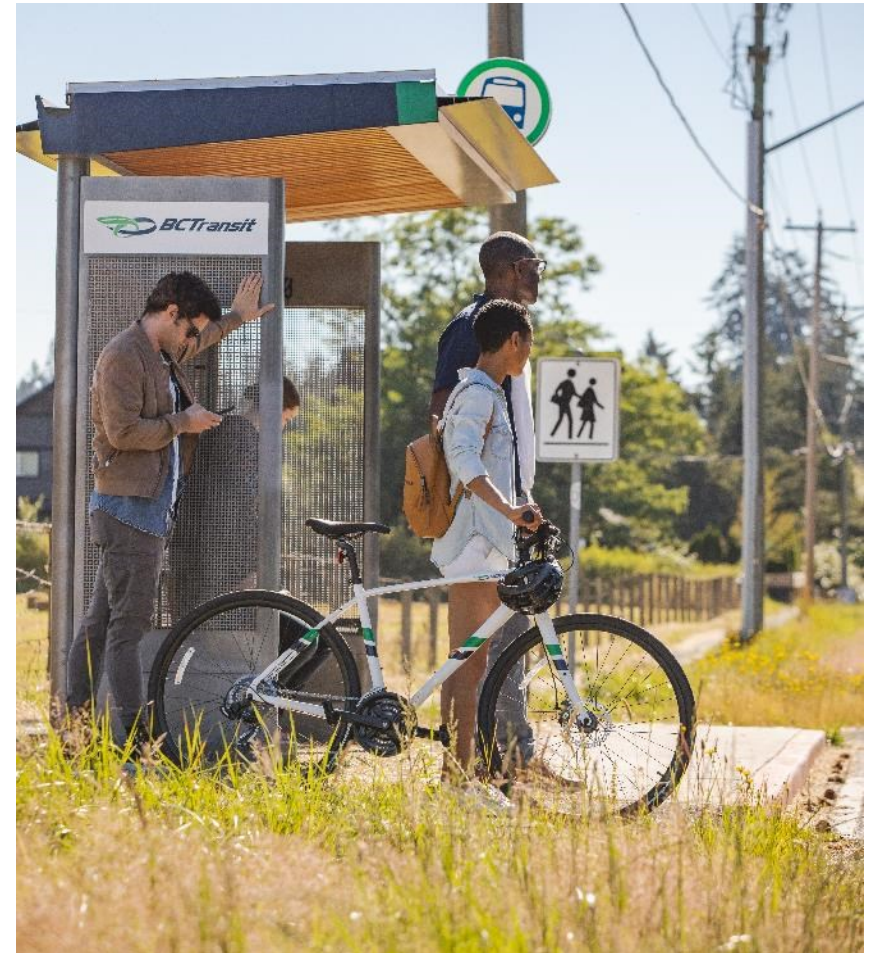
- BC Transit Board approved strategy to group operating contracts by region

## WHY:

- Long-term value for Local Government and Taxpayers
- Enhance efficiency and effectiveness

## BENEFITS:

- Better oversight, training standards and service delivery
- Use of combined operator resources
- Maintenance of one fleet
- Can meet increased operational and technological standards
- Technology maintenance and meet increasing rider expectations





# Proposed Operational Changes - History



Jan 2024: BC Transit informs Local Government Partners in 100 Mile House, Williams Lake and Quesnel of proposed contract strategy



Sept 2024: BC Transit shares the 3 Year Projected Budget with Local Government Partners showing anticipated effects of operational changes



Sept 2024: BC Transit invites each Local Government Partner to take part in the RFP process and shares information



RFP Closes Nov 19, 2024



Aug 1, 2025: Start of contract

# Misconceptions Clarified



**Thank you**

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