



## **REGIONAL DISTRICT of Fraser-Fort George**

January 21, 2025

Chair Margo Wagner  
Cariboo Regional District  
Suite D, 180 North Third Avenue  
Williams Lake, BC V2G 2A4

Dear Valued Partner:

### **9-1-1 Call Answer Repatriation Approved by RDFFG Board**

Over the past few years, the Regional District of Fraser-Fort George (RDFFG) has been investigating repatriating the provision of 9-1-1 call answer services from our current contract with E-Comm to an in-house RDFFG staffed and operated service.

Starting with concept development, followed by a feasibility study and through to an implementation strategy, careful consideration of financial and non-financial factors has been weighed in this analysis.

This has resulted in the RDFFG Board approving the repatriation of 9-1-1 call answer services to an RDFFG staffed and operated service.

Bringing the provision of this vital public safety service back to northern BC has a number of benefits, including but not limited to:

- long-term cost certainty
- economic benefits to the region
- geographic redundancy and resilience
- flexibility to focus on northern and rural issues

RDFFG Administration has commenced the required implementation work and are targeting a switchover date before the end of 2026. A joint media release with our Regional District partners at Cariboo Regional District, Regional District of Bulkley-Nechako and Regional District of Kitimat-Stikine is scheduled to be issued on January 22, 2025 to assist with public notification within all service areas.

155 George Street, Prince George, BC V2L 1P8

[ELECTORAL AREAS A, C, D, E, F, G AND H](#) | [MACKENZIE](#) | [MCBRIDE](#) | [PRINCE GEORGE](#) | [VALEMOUNT](#)



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Further communications will be provided as this transition occurs, but it is important to note that residents will not see any interruption in 9-1-1 services during this change.

As a valued partner, we wanted to ensure that you were informed of this upcoming change in a timely manner.

We are committed to applying our current expertise and infrastructure to this significant undertaking and continuing to partner with you for the benefit of our northern residents whom we serve.

Should you wish to discuss this change with the Regional District team, I invite you to contact me at your convenience.

Sincerely,



**Chris Calder, CPA, CA (he, him, his)**  
Chief Administrative Officer  
250-960-4430 | [chris.calder@rdffg.bc.ca](mailto:chris.calder@rdffg.bc.ca)

CC: District of 100 Mile House  
City of Quesnel  
City of Williams Lake  
Village of Wells