

Project Description

1. Needs Identification

The existing Nurse Call (N/C) system has reached end of life and parts are now very difficult to find.

2. Relevant Background and Current Situation

The existing N/C system has recently experienced multiple breakdowns and has become very unreliable. Sourcing replacement parts has become very difficult. We have had two resident incidents due to the call bells not alerting staff. It is not reasonable to ask staff to continue 15 minute checks as there are a limited number of staff on per shift. The nurse call system has had ongoing issue for the past several years. Dominic from IT completed a site visit to Quesnel to troubleshoot our Vocera and nurse call issues. There is no resolution for the nurse call except replacement. One of the units has no bell alarms and is not ringing to the staff's Vocera. The only indicator is the light over the resident door which does not sound.

3. List reasonable alternatives/options for the project

Continue to operate and attempt to maintain the existing system.

4. Recommended solution

Replace existing N/C system.

5. Equipment Purchases (if applicable):

If replacement, enter the tag number(s) of the old equipment: _____

Fiscal year: 20XX/XX 20XX/XX 20XX/XX

Equipment Utilization (last 3 years):

Projected Utilization (next year):

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Will the equipment have an impact on operations (negative or positive)? If yes, provide a description below.

6. Project Scope

As per attached.

7. Service Provision During Project Implementation

Work with clinical staff to ensure no interruption of service.

8. Innovation: Is this project innovative? Not innovative If yes, describe how:

9. Desired Outcomes:

A nurse call system that is reliable and functions as intended. Lessen impact in clinical staff due to current requirement to confirm legitimacy of calls from resident rooms.

10. Strategic Alignment:

[2021-2023 Strategic Plan](#)

Priority 5 - Works with regional hospital districts, foundations, and auxiliaries to invest in capital projects, facilities, and equipment to meet health care needs

Priority 4 - Supports people to enjoy fulfilling careers.

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