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**William & Kim McCaveney**

**Williams Lake, B.C.**

Referred To M.D. A.J.

November 13, 2025

City of Williams Lake  
450 Mart Street  
Williams Lake, BC  
V2G 1N3

Attention: City Council

Dear Sirs and Madams:

RE: Parking during Hospital Renovations

Please accept this letter as an inquiry into the planning and development of a parking plan for patients of the hospital and residents of the neighbourhoods around the hospital. The renovations that have been ongoing at the hospital and will continue, at least from the last update that can be found, into 2029, have caused, and continue to cause an incredible amount of disruption and frustration for all parties as I'm sure you have heard prior to this letter.

1. What was negotiated with the residents of the neighbourhoods, at the time of the award, to allow the unprecedented amount of disruption regarding lack of parking for patients and staff of the hospital and the utilization of the roadways in front of houses for constant parking? Many times, we have to dash out of the house to tell someone they are partially blocking our driveway...as do many of the other residents, if we can see them in time before the driver is gone to the hospital for who knows how long.
2. Was any consideration given to the long-term nature of the disruptions (5 to 7 years of people parking with driveways partially blocked, etc.) to the residents of the area and were there any temporary solutions offered?
3. Were any negotiations conducted with the general contractor and Interior Health to have onsite construction staff muster at a mutually agreeable area off-site and have shuttle services take them to and from the building site to lessen the impact of so many individual vehicles taking up valuable parking space for staff and patients of the hospital?
4. Has Interior Health consulted with the City regarding mitigating staff parking issues (as many staff park on the roads instead of the one designated area that we are aware of)?

We appreciate that not all the issues can be resolved, however, surely some effort to lessen the impact on the residents and the clients that must access the hospital was explored? It is heartbreaking to watch elderly, sick, injured, and emotionally upset people have to drive around and around trying to find some parking, and many times, end up parking in inappropriate areas, blocking/partially blocking driveways, moving recycle/garbage bins in a way as to make them inaccessible to the pick-up vehicles, leaving vehicles for hours, etc. Then they must make their way down to the hospital and then struggle their way back up the hills to their vehicles. Not everyone has the luxury of a person to drop them off at the front doors when there is no parking.

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While living close to a hospital one must expect some level of disruption, only when phone calls are made to the by-law officer for egregious errors in parking judgement can anything be done (if they can get to the area in time to catch the people), and does not address the ongoing, day-after-day, issues with the apparent lack of parking plans for this construction. We just moved to this street this summer and have been totally overwhelmed at the parking issues that occur in front of our personal home...and we are not alone - I have been in contact with many people in the area through social media with the same frustration.

As there is no "magic" department that appears to oversee these inquiries as they do concern Interior Health and the construction general contractor as well as the City of Williams Lake and residents of the Regional District, I have copied all head offices so that hopefully a response, and what mitigation plan that was negotiated (or should be negotiated), can be communicated. This communication plan would be of benefit to the Council and Regional District if it was shared with the community at large.

Thank you in advance for your attention to this inquiry.

Sincerely,



William McCaveney.



✓ Kim McCaveney.

pc: Interior Health, Williams Lake & Kelowna, B.C.  
Graham Construction, 10840 - 27 Street SE, Calgary, AB T2Z 3R6  
✓ Cariboo Regional District